

QUALITY POLICY

FINELVO wants to be an international reference company in the textile sector, mainly in the production of flock, flocked yarns and coated technical yarns; its strategy is aimed at markets of excellence, in particular that of the automotive supply chain.

The main aspect is identifying and meeting the needs of customers, so as to create partnerships aimed at long-term collaboration with a view to seriousness and mutual satisfaction.

The guidelines on which this policy is based are as follows:

- supply quality products, guaranteeing innovative solutions, constancy of features and full compliance with the requirements;
- excellent level of service in terms of punctual delivery;
- guarantee good customer support at the commercial and assistance level;
- full compliance of the products with applicable mandatory requirements;
- sustainability of company activities, with particular attention to safety and the environment.

In this regard, for the achievement of its goals, the Company decides to:

- aim for high production standards and optimal use of all resources;
- use as a tool a quality management system in line with the ISO 9001 and IATF16949 requirements for the automotive sector;
- take particular account of customer requirements based on the needs of the product's supply chain;
- base its growth on the continuous improvement of the quality management system extended to all company processes with a view to effectiveness and efficiency.

On the basis of this Quality Policy, the Management establishes objectives to be achieved and guarantees the availability of the necessary economic, human, technological and IT resources for their achievement.

All staff at various levels must commit to achieving these goals.

The direction is also committed to the diffusion of this policy and the objectives at various levels, as well as to a systematic verification of their achievement.

Occhieppo Superiore, 28/05/2020

La Direzione


FINELVO SRL
Amministratore
Dott.ssa Anna Rossetti